



Performer Safety & Audience Management Policy

Send to: Event Organisers / Hosts

From: Choir Leader

Subject: Responsibility for Audience Management & Performer Welfare

Dear Event Organiser,

Thank you for the opportunity to collaborate on your upcoming event. We are proud to participate and contribute to the success of your performance, show, or gathering. In preparation, we ask that you take a moment to review the following terms, which are designed to ensure the safety and enjoyment of all involved, particularly our performing members.

1. Audience Management Responsibility

As the event organiser, you are fully responsible for managing the behaviour and conduct of any audience present during the performance. This includes ensuring that the space is appropriately staffed, safe, and conducive to a respectful and welcoming environment.

2. Duty of Care Toward Performers and Leader(s)

You also hold responsibility for the safety, wellbeing, and dignity of our members and Leader(s) while they are performing at your event. This includes safeguarding them from:

- Physical aggression or threat
- Verbal abuse, intimidation, or harassment
- Visual or non-verbal harassment, including gestures or signage that are offensive or inappropriate

We expect all performers and Leader(s) to be treated with the same level of professionalism and respect extended to any participant or contributor to your event.

3. Zero Tolerance Policy

We operate a strict zero-tolerance policy toward abuse or unsafe behaviour. Should an event fall short of the expectations outlined above, including any failure to manage disruptive or unsafe audience conduct, we reserve the right to:

Pause the performance until the issue is addressed

End the performance early, without refund or continuation, where the safety or dignity of our performers or Leader(s) is compromised

4. Acknowledgement

By proceeding with the booking of our performers, you confirm that you understand and accept these conditions and that you will take all reasonable steps to uphold a safe, inclusive, and respectful environment for everyone involved.

We look forward to a successful and enjoyable event and thank you in advance for your cooperation.

Warm regards,

Rock Choir Leaders